

## Terms and Conditions

Please read these terms and conditions carefully as they apply to your access and use of our website and the supply of information and services by us to you through our website. They include important information relating to our services and form the basis of any agreement between us should you wish to proceed with the use of our website. If you do not agree with these terms and conditions, you are not authorised to use this website.

1. When Running Mania sell an entry on behalf of a race or event, be it paid by online credit card transaction or by a cheque and entry form in the post it is done on a **NO REFUND** basis.

### **Why an event can't refund?**

Did you know that between 10% and 20% of entrants choose not to turn up on race day. If an event had to make refunds to all these entrants, budgeting would be impossible and most, if not all events, would not take place.

**Cancellation:** We reserve the right to cancel, delay or postpone the event due to unforeseen or unavoidable circumstances outside of our control. In such a case we will endeavour to inform participants as quickly as possible. Where cancellation is outside of our control we will not be liable for any inconvenience, expenses, costs, losses or damages suffered by participants

2. When runners register their race entry online we are responsible for

(a) Enabling runners to enter a race by credit card on [www.runningmania.co.uk](http://www.runningmania.co.uk)

(b) Storing all entrants details

As entrants enter a race through the website we will collect all entrance money .

Entrants must be aware that the entrance prices include an online processing fee.

(c) Payment Details

Runners World will take an online processing fee on every entry as follows:

(i) £1.50 per entry for entries costing up to £10;

(ii) £2 per entry for entries costing £10.01 to £20;

### 3. Number Dispatch

When Running Mania are providing their full event management service, e.g. posting numbers and race instructions, we aim to dispatch these about two to three weeks before the event date. This is to minimise the loss of numbers by entrants if they are sent out too far in advance.

### 4. Number Transfers

Running Mania do allow transfers to other runners. However this must be done by notifying the Race Director and following the procedures laid down by each event. This will normally require written authority of the donor and the full details of donor and recipient.

## 5. Results

Race results will be posted on the Running Mania website as a pdf document. The event organisers may also publish the results and we may also be asked to provide copies of the results to other results databases. The information that we publish will include the entrants name, club/team affiliation, race category and their race time.

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We reserve the right in our absolute discretion to omit or suspend a posting (for example if it is libellous, unlawful, defamatory, pornographic, socially unacceptable, insensitive or otherwise contrary to editorial policy).

We reserve the right at any time in our absolute discretion to

- (a) Reject or cancel any posting, Order, URL link, space reservation or position commitment; or
- (b) Remove any posting from any of the our properties or any page.

## Data Protection and Privacy

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Online store links - the links in the online store are to websites operated by third parties. We are not responsible for examining or evaluating them. We cannot accept any responsibility or liability for your use of any website that is linked from this website or your purchase of any goods or services through such website.

#### Complaints

In the event that you have any cause for complaint with regard to any of our services please email us at [director@runningmania.co.uk](mailto:director@runningmania.co.uk) or write to us at RunningMania PO BOX 437 Southampton SO30 9DJ .